

MOBILE WIFI HOTSPOT LENDING POLICY

PROCEDURE

- Hotspot devices are available to **Newton Falls Public Library** card holders only.
- Hotspot devices are available to patrons eighteen (18) years of age and older.
- Hotspot devices are loaned for fourteen (14) days with no renewals.
- Only one hotspot device per household.
- Holds may be placed by Newton Falls Public Library cardholders but hotspot devices will not be sent to other CLEVNET libraries.
- Hotspot devices **MUST** be returned to Newton Falls Public Library, in person at the Circulation Desk, **NOT** in the book drop.
- New Borrower, Teacher and Minor cards cannot place holds or checkout hotspot devices.
- Overdue hotspot devices will be deactivated within twenty-four (24) hours of the due date.
- Users who repeatedly return hotspot devices late three (3) times or more will lose borrowing privileges for six months.
- Internet service relies on cell tower technology and coverage and user experience can vary based on location. Service is only available in United States.
- The Newton Falls Public Library is not responsible for personal information shared over the internet or for information and websites accessed.
- Parents/guardians are responsible for the use of hotspot devices by minors.
- Unlawful use of the Internet or use that violates the Newton Falls Public Library's Internet Use Policy is prohibited and will result in the loss of privileges.
- Hotspot devices should be kept in a temperature-controlled environment; **DO NOT leave it in your car or in direct sunlight.**
- Hotspot devices must be charged when returning for check-in inspection.
- Hotspot devices periodically receive software updates from the service provider. Please accept the update. The software upgrade process only takes a few minutes.

FINES AND FEES

- The user will be responsible for any lost or damaged hotspot devices and accessories.
- The overdue fine is \$3.00 per day.
- Overdue hotspot devices will be deactivated within 24 hours of the due date and hotspot devices not returned within 28 days of the due date will be considered lost and the patron will be charged the full replacement cost of the hotspot and accessories.
- The replacement cost for a hotspot device is \$80.00.
- The replacement cost for a lost charger is \$25.00.
- The replacement cost for a lost case is \$25.00.